**TIME TYRE MANAGEMENT SYSTEM**

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**Version: 1.00**

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| **USE CASE NAME:** | Feedback | | **USE CASE TYPE** |
| **USE CASE ID:** | FB-TT007 | | Business Requirements: 🗹 |
| **PRIORITY:** | HIGH | | System Analysis: 🞏 |
| **SOURCE:** | Customer | |  |
| **PRIMARY BUSINESS ACTOR** | * Customer | | |
| **PRIMARY SYSTEM ACTOR** | * Finance manager | | |
| **OTHER PARTICIPATING ACTORS:** | * Owner | | |
| **OTHER INTERESTED STAKEHOLDERS:** |  | | |
| **DESCRIPTION:** | This use case describes the event when the customer buys the product from Time Tyres and then give his feedback. | | |
| **PRE-CONDITION:** | Customer should have to buy the product from Time Tyres. | | |
| **TRIGGER:** | This use case is initiated when customer buy product from Time Tyres. | | |
| **TYPICAL COURSE** | Actor Action | System Response | |
| **OF EVENTS:** | **Step 1**: Customer will buy the product and then give his feedback. | **Step 2**: Finance manager will records customer feedback through software. | |
| **ALTERNATE COURSES:** | Record feedback in journal. | | |
| **CONCLUSION:** | This use case concludes that the customer has given his feedback. | | |
| **POST-CONDITION:** |  | | |
| **BUSINESS RULES** | * The customer should have to give its feedback to improve the quality of the product. | | |
| **IMPLEMENTATION CONTRAINTS AND SPECIFICATIONS** | * This use case is available when the customer has purchased something from the Time Tyres. | | |
| **ASSUMPTIONS:** | * The Customer will give his feedback. | | |
| **OPEN ISSUES:** | Customer can be or cannot be satisfy with our items. | | |